



 $\underline{Center\ za\ pomo\check{c}} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{More\ conversation\ in\ linked\ tickets\ created}$

More conversation in linked tickets created Collecting Feedback

• Geraldine Menard

• Ime foruma: #Feature Request

It would be very useful to be able to create a linked ticket including not only the first user message, but also a selection of message from both agent and user (same as in splitting messages in a new ticket).