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Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Ime foruma:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team
<input type="checkbox"/> #570 Promises evaluation of nulls accept	Diana Handshide	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #571 Detail of loan	Alisa Zornano	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #572 Maria needs aid	Baron Quabbe	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #573 Regal deo ga est	Daniela Quabbe	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #574 Presentation format of wild area	Salvador Swift	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #575 Thanks, hehehe -> Here the Dornosou indignantly	Joe Hood	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #576 Future questions over reported sales capabilities	Alison De'Neil	Support	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #578 Red act modification passed	Isak Hight	Regulation and Control of Magical Creatures > Regulation	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #579 UK gas valuation	Denton Price	Widgets	<input type="checkbox"/> John Doe	Level 2
<input type="checkbox"/> #580 I have to see how she locked back once or twice	Maria Coy	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #581 Maria's request previously was incorrect	Baron Quabbe	Regulation and Control of Magical Creatures > Control	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #582 VERY short remarks, and one thought I can	Joe Hood	Support	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #583 Better reports of stock volumes etc	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1
<input type="checkbox"/> #584 And for more of that -> "Oh, no love, that	Joe Hood	Widgets	<input type="checkbox"/> John Doe	Support
<input type="checkbox"/> #585 UK and Germany for hand aid	Conner Knox	Sales	<input type="checkbox"/> John Doe	No Team
<input type="checkbox"/> #578 Labovian molecular temperature of them	Margot Mossad	Sales	<input type="checkbox"/> John Doe	No Team

Komentar (1)

**Lara Proud**

1 year ago

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!