



 $\underline{Center\ za\ pomo\check{c}} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{Limit\ total\ number\ of\ tickets\ assigned\ to\ an\ agent}$

Limit total number of tickets assigned to an agent Collecting Feedback

- t thiago
- Ime foruma: #Feature Request

Limit the total number of tickets assigned to an agent at any one time. For example, after 50 tickets, new tickets are no longer assigned to that agent.