Have all permissions disabled when creating a ticket department Collecting Feedback

- Ahmad Sahrizal
- **Ime foruma:** #Feature Request

When you create a new ticket department all user and agent permissions are enabled by default on that department.
If you have a setup where many of these are not required it is time consuming to remove them all.
It would be helpful if you were able to create a department where all permissions were turned off and you could then just add in the ones you want (this is what happens when you create a chat department).

Komentarjev (2)

Christoph Strauss

3 years ago

I fully agree. This would be good for all new content as well like download files, category folders etc. It's a pain if you have a lot of permission groups if you have to disable them one by one each time.

Christian

3 years ago

Agreed, this would make creating new departments much easier if they are for a specific group only