![Deskpro]

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Flag is seen by all agents Collecting Feedback

- Douglas Martin
- **Ime foruma:** #Bug Report

Flags are designed for each agent's personal use: agents can't see each other's flags. . But ... when we set the flag with a new ticket trigger all agents can see the flag. See attached image of the trigger.

Komentar (1)

Douglas Martin

3 years ago

We really would love for this to be fixed or help with a workaround. Is this an issue that will be dealt with or should we look for other strategies?