



 $\underline{Center\ za\ pomo\check{c}} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{Email\ replies\ to\ notes\ show\ as\ replies,\ want\ to\ be\ notes}$

Email replies to notes show as replies, want to be notes Collecting Feedback

- T Tim
- Ime foruma: #Feature Request

We are looking for a way to make it so when an agent email replies to a note, the agent's reply is a note as well, and a reply to an actual email message is added as an email reply.