



 $\underline{\text{Center za pomoč}} > \underline{\text{Skupnost}} > \underline{\text{Feature Request}} > \underline{\text{Define working hours for escalations}}$

Define working hours for escalations Report

• Khaled Jmal

• Ime foruma: #Feature Request

Hello,

it would be nice to be able to define working hours for escalations, similar to SLAs