



[Center za pomoč](#) > [Skupnost](#) > [Feature Request](#) > [Customizable Ticket Reference for Departments](#)

Customizable Ticket Reference for Departments Collecting Feedback

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- **Ime foruma:** #Feature Request

We have a couple of departments and would like to be able to have unique ticket references for each department e.g. SALES-6773-343 and SUPPORT-38374-343874