



 $\underline{Center\ za\ pomoč} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{Colour\ Code\ Agents}$

Colour Code Agents Collecting Feedback

• MC Marc Chamberlain

• Ime foruma: #Feature Request

Looking to see if we can possibly get a feature where each agent and/or status has a colour that would highlight the whole ticket - so for example - either view you view your tickets each status you see would be like red - awaiting agent - yellow - awaiting user and so on, just so its easier on the eyes and easier to view when looking at the hundred of tickets in your views.