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Assign technicians based ticket categories Archived

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• Ime foruma: #Feature Request

It would be nice to have an ability to assign tickets to technicians based on tech groups. I.e. i have different tricket categories and different support staff is responsible for handling them. I can not assign $\frac{\text{c}}{\text{c}} /\frac{\text{c}}{\text{c}} /\frac{\text$