Allow feedback for different products Finished

- Tom Lucas
- **Ime foruma:** #Feature Request

Allow for submission of feedback items for specific products.Use case: We have multiple products or services. We would love the ability to allow people to provide feedback on a specific product or service and mangage feedback within that product or service. Secondary: Accompanying this should be the ability to build an embed feedback widget for a specific product or service.

Komentar (1)

Lara Proud

4 months ago

Hi Tom, it's possible to create separate Forums on your Help Center so you can easily create a Forum for each of your different products or services which would then let people provide feedback about each different product or service in a more organized manner. You can take a look at our Admin guide for more information about creating new Forums: https://support.deskpro.com/en-US/guides/admin-guide/community-options#community-options_creating-a-new-forum