



 $\underline{Center\ za\ pomo\check{c}} > \underline{Skupnost} > \underline{Feature\ Request} > \underline{add\ 'organization\ changed'\ criteria\ to\ ticket\ triggers}$ 

## add 'organization changed' criteria to ticket triggers Collecting Feedback

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• Ime foruma: #Feature Request

Fields like 'user' and 'agent' can be monitored for 'was changed' but organization cannot. I ran into something today that I wanted to automate based on the organization changing.