

[Center za pomoč](#) > [Skupnost](#) > [Feature Request](#) > [Action Code to add CCs to a ticket](#)

Action Code to add CCs to a ticket Collecting Feedback



•

Ramirez, Javier

- **Ime foruma:** #Feature Request

Currently, DeskPro has the function of using action codes (hashtags) to set specific criteria for a ticket when you send it from an email replay to a ticket. With the action codes you are able to set #user, #assign, #follow, #team, #label, and others. I want an option to add CCs to the ticket besides the requestor (#user).