

Streamline Your IT Asset Management with Deskpro

2024-08-14 - Lara Proud - Comments (0) - Product (Admin)

We are excited to announce the launch of our latest integration: [Lansweeper](#)! This powerful addition is designed to streamline your IT asset management by seamlessly connecting Lansweeper's extensive capabilities directly from Deskpro.



Lansweeper is known for its robust IT asset management features, providing detailed insights into hardware, software, and network devices. By integrating your Lansweeper account with Deskpro, you can access a comprehensive view of your IT environment, all from within your help desk interface.

Deskpro's Lansweeper integration significantly streamlines asset management in several ways:

- **Link Device to User:** Link devices to specific users, making it easy to track who is using which device. This is particularly useful for troubleshooting and support purposes.
- **Search List of Devices:** Easily search for devices across your network, making it simple to find specific devices or groups of devices in Deskpro.

How to Get Started

Getting started with the Lansweeper integration is easy, navigate to **Admin > Apps & Integrations > Apps**, open the **Available** tab, select **Lansweeper**, and follow the setup instructions. Within minutes, you'll have access to your IT asset information directly within your Deskpro environment.

Stay ahead of the curve with Deskpro and Lansweeper – the perfect combination for efficient IT asset management and exceptional customer support!