

DeskPRO Build #247 Released

2013-03-14 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #247.

The following is an automatically generated list of changes in this release:

- Handle adding/removing/renaming macros from settings affecting the list of macros in replybox
- Reload ticket if ticket not closed after reply and reply applied complex (macro) actions
- Fix showing all macros to everyone
- Add new keyboard shortcuts to keyboard shortcuts screen

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.