Deskpro 2019.1.3 Release

2019-01-22 - Colin Dunn - Comments (0) - Release Announcements

We’re happy to announce the release of Deskpro 2019.1.3 - This small release patches up a handful of bugs identified in the previous version. We recommend applying this to your helpdesk as soon as possible.

- DP-2962 - ERROR: "usort() expects parameter 1 to be array, object given" appears in error log when a new incoming user chat is initiated.
- DP-2950 - Helpdesks installed in sub directories ran into redirect looping issues.
- DP-2949 - On certain systems, new incoming user chats were not triggering real time notification events to the online agents (visual and audio),