

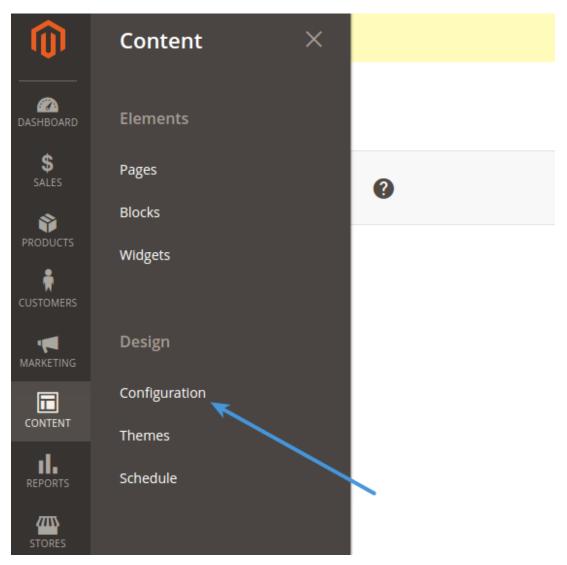
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## How do I install the chat widget in Magento?

Lauren Cumming - 2023-08-16 - Comments (0) - Using Deskpro

1. Sign into your Magento account as an administrator.

2. Head to the **"Content"** section on the left hand side navigation menu. Then click on **"Configuration".** 



3. Fiind the current theme row (on a fresh installation it is applied as "Default Store View") and click **"Edit Link".** 

Design	Configurati	on	Q 🖡 🔟 admin 🗸			
3 records found			Filters     Default View     Columns       20     per page     1     of 1			
Default	Website	Store	Store View	Theme Name	Action	
Global				No Theme	Edit	
Global	Main Website		_	No Theme	Edit	
Global	Main Website	Main Website Store	Default Store View	Magento Luma	→ Edit	
🛈 Copyrigt	nt © 2016 Magento Comi	merce Inc. All rights reserved.		Mag	gento ver. 2.1.	

4. Copy and paste the chat widget code from Deskpro under **Admin > Chat > Site Widget & Chat.** 

Add widget & chat to your site Get instructions and help on how to add the widget to your website		^
Embed code DESKPRO_WIDGET_LOADER::BEGIN <script type="text/javascript">window.DESKPRO_WID</th><th>COPY</th><th></th></tr><tr><th>Manually installing the widget Install widget in a CMS</th><th></th><th></th></tr></tbody></table></script>		

5. In "**Other Settings**", find "**HTML Head**" tab. Then find "**Scripts and Style sheets**" text input. Copy and paste the widget code here and press Save.

Other Settings	
HTML Head	-
Favicon Icon	Uplead Allowed He types: ko, png, pf, pg, jeg, apng, rvg. Not all browsers support all these formats)
Default Title	Magento Commerce
Title Prefix	
Title Suffix	
Default Description	Difault Description
Default Keywords	Magepto, Varien, E-commerce
Scripts and Style Sheets	d=-DESKPRO_WIDGET_LCADER:BEGN=>*Script type="text/javascript">*Window.DESKPRO_WIDGET_OPTIONS = (     "text/passcript">************************************

6. Don't forget to refresh your caches (Magento will remind you about that!)