

Znalostná databáza > Using Deskpro > Can I use LDAP to sign in my agents?

## Can I use LDAP to sign in my agents?

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## **Question:**

Does Deskpro support LDAP?

## Answer:

Yes. To enable LDAP, go to **Apps** in Admin > Apps > Apps, and install the LDAP authentication app.

See the <u>LDAP authentication setup</u> section of the manual for more details.