



[Help Center](#) > [Spätná väzba](#) > [Feature Request](#) > [User Fields in Chat](#)

User Fields in Chat Collecting Feedback

- Gunner
- **Forum name:** #Feature Request

Link User/Org (CRM) fields with live chat forms. The same way, in a ticket form you are able to drag in user or organisational fields - the same feature would be useful to apply to the custom pre-chat forms.