



[Help Center](#) > [Spätná väzba](#) > [Feature Request](#) > [Set triggers to run based on SLA statuses changing](#)

Set triggers to run based on SLA statuses changing Collecting Feedback

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- **Forum name:** #Feature Request

It will be great if in the Ticket Update Trigger there is an added criteria 'SLA status changed from' and 'SLA status changed to', just like there is for department criteria