Retain reporting data on tickets after they are deleted Collecting Feedback

- Kenneth
- **Forum name:** #Feature Request

Data retention rules (GDPR for example) can mean that tickets need to be deleted after a certain amount of time.
Once deleted from the system completely (when the recycle bin is purged) it isn't possible to report on thse tickets at all.
It would be useful if you could continue to reference these in certain reports.
Obviously the user details shouldn't be accessible but it would be nice if you could still count tickets based on department, date created, labels etc after deletion.