



[Help Center](#) > [Spätná väzba](#) > [Feature Request](#) > [Read receipts/markers for ticket messages](#)

Read receipts/markers for ticket messages Collecting Feedback

- Errol
- **Forum name:** #Feature Request

We'd like a feature that allows us to easily check within a ticket if a customer has received/opened our emails.

It would really make a huge difference to our processes and overall effectiveness of support.