



## <u>Help Center</u> > <u>Spätná väzba</u> > <u>Feature Request</u> > <u>Public tasks should be visible only in the</u> <u>ticket scope</u>

Public tasks should be visible only in the ticket scope Collecting Feedback

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- Forum name: #Feature Request

Public tasks linked to a ticket are visible to all agents. It would be great if they were visible only in the ticket scope.<br /> <br /> <br /> <br /> Or perhaps a « ticket scope » visibility status should be added alongside public and private.