Deskpro

Personalise chat ringtone for agents Collecting Feedback

- An Nguyen
- **Forum name:** #Feature Request

The ability to personalise the ringtone for incoming chat alerts

Comments (4)

Gabriel Muscat Mills

pred 3 rokmi

Yes, please. This feature is needed. I've already had some of my colleagues saying that the current ringtone is very annoying.

Jelena

pred rokom

Me and my colleagues agree. The current ringtone is extremely disturbing and stressful. Please change this, thanks!

Ante Bustruc

pred rokom

Yes, please change that, into something less shocking or personalized

Ante Bustruc

pred rokom

Yes, I agree with the comments. We need something less shocking or personalized