Option to prioritise the Reply-To header when an email is received from a specific email address Collecting Feedback

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- **Forum name:** #Feature Request

I'd like a way to keep the "From" header as being prioritised as default, but then for a specific "From" address have the system prioritize "Reply To". I only want that change for the form-based emails, not for everyone.
I was hoping to find a way to set a custom rule that when the email 'From' address is a specific email address, that it instead generates a ticket for the "Reply to" field so that the user gets notified.