



[Help Center](#) > [Spätná vřzba](#) > [Feature Request](#) > [Lock icon in condensed ticket list view](#)

Lock icon in condensed ticket list view Finished

- Jason McGrath
- **Forum name:** #Feature Request

Add the ability to see when tickets are locked in the condensed ticket view:

Subject	User	Department	Agent	Agent Team	
<input type="checkbox"/> #151: Phosphorus vulgatum et nullis recept	Barbara Fuschdubler	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #152: Cleverly at sea	Anna Zornano	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #153: Silver sails set	Marcel Kuebler	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #154: Regal sea gal sail	Daniela Quattri	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #155: Phosphorus fender ut nulli erat	Stanley Swift	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #156: Tanker, tanker -> Hans the Dommous indignantly	Joe Klot	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #158: Farrow equines were reported under equiphala	Amosiah The Third	Support	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #159: Seal and sealidolismus passed	Paul Hupert	Regulation and Control of Malignant Creatures > Regulation	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #161: UK sea vulgatum	Dorion Price	Widgits	<input type="checkbox"/> John Doe	Level 2	Waiting Agent: 0
<input type="checkbox"/> #162: I have to lead line when she locked back once or twice	Maria Cui	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #163: Marble Venous pithlessly sea breeze	Henric Crickshaw	Regulation and Control of Malignant Creatures > Control	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #167: VEHV about remarks, and she brought it over	Joe Klot	Support	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #167: Bristle supports of rock vulgatum vñe	Wayne Carroll	Sales	<input type="checkbox"/> John Doe	Level 1	Waiting Agent: 0
<input type="checkbox"/> #168: And the most of that is "OK, No less, that	Joe Klot	Widgits	<input type="checkbox"/> John Doe	Support	Waiting Agent: 0
<input type="checkbox"/> #169: UK seal idiomismus fender and	Corinne Koss	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0
<input type="checkbox"/> #170: Labyrinth-modulus temperatus et item	Margot Moscov	Sales	<input type="checkbox"/> John Doe	No Team	Waiting Agent: 0

Comment (1)

Lara Proud

pred 5 mesiacmi

Hi Jason, this change has been implemented, now when a ticket is locked it can be seen in any of the ticket views including the table view, making it much easier to know which tickets are locked by other agents from a quick glance!