



<u>Help Center</u> > <u>Spätná väzba</u> > <u>Feature Request</u> > <u>Include user message in SLA alert email</u> Include user message in SLA alert email Collecting Feedback

• Tommy Jackson

• Forum name: #Feature Request

We have recently begun using SLAs and would like to be able to include the user's message in the warning/failure email template. This is not currently supported.