



<u>Help Center</u> > <u>Spätná väzba</u> > <u>Feature Request</u> > <u>Google Snooze instead of On Hold</u> Google Snooze instead of On Hold Collecting Feedback

- Steve, Lam Hang
- Forum name: #Feature Request

I'd like to report a new feature request. Google uses Snooze instead of on hold.

If I set a ticket on hold and want to bring it back, it seems I must either wait for a response from the user or create a follow-up which is an additional step.

Below is a feature I would like to see.

L	•		,		l
L	•	•	•		l
L				_	