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Errors with certain special characters such as (ç) Under Review

- Philipp Bartsch
- **Forum name:** #Bug Report

Hi, I got two system errors (`json_encode(): Invalid UTF-8 sequence in argument`) for using a special character (ç) in a broadcast. While the message was displayed fine for me (as author) all agents got it like shown in the attached image. However in the chat history roughly one third of the message is readable for all, the other two-thirds are lost (the message stops way before the special character).