



[Help Center](#) > [Spätná väzba](#) > [Feature Request](#) > [Email confirmation receipt](#)

Email confirmation receipt Collecting Feedback

- Grigory Murashov
- **Forum name:** #Feature Request

When sending an agent response, would like to have confirmation that the customer has read the email notification or not.

Comment (1)

**Amy Acheson**

pred rokom

I love this idea!