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Display Knowledge Base articles articles in widget Collecting Feedback

- Koen Glotzbach
- **Forum name:** #Feature Request

We expect most of the questions we get will cover a very limited set of very simple questions to be asked a lot (as already happens in via our email support).

To limit the amount of chat support requests, it would be great if we could display Knowledge Base articles in the widget, or if users can search for KB articles.