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Dark/Night mode theming? Collecting Feedback



- kevinfox@bearrivercasino.com
- **Forum name:** #Feature Request

Any consideration to adding themes to the interface so people can change the default white an blue theme, preferably some sort of dark/night mode?

Comments (19)



Josh Smaage

pred 6 rokmi

This would be nice to see built-in...I created my own dark mode and it took 3,300 lines of CSS to change everything including reports, admin, etc. <http://oi63.tinypic.com/2lk8hzi.jpg>



Felixx

pred 5 rokmi

Hey Josh, Is that difficult to implement?



Felixx

pred 5 rokmi

Please please add the ability to switch to Dark theme. We have people working 24/7 and at night it would be so much easier on the eyes thank you!!!



Rajith

pred 5 rokmi

hi guys any update on the dark theme



Kevin Smith

pred 3 rokmi

I know this is over a year old but we would be interested in a dark mode option as well.



Juliana

pred 3 rokmi

Until Deskpro implement the actual dark theme, you can use extensions or force your web browser to enable dark mode for all websites by using these switches: `edge://flags/#enable-force-dark` (Edge), `chrome://flags/#enable-force-dark` (Chrome)



Samuel Wolfe

pred rokom

Please implement dark mode. This being a default bright white with bright baby blue is hard on our teams eyes long term.



Edward McQuaig

pred rokom

Dark mode is almost a requirement for our teams now. With the new DeskPRO, there's even MORE whitespace to deal with! We've tried browser addons which work but slow down pages substantially. Please implement! -- B



Gregory Gleinig

pred rokom

Everything we use has dark mode. Deskpro is the only one that doesn't have implemented, it's really hard to look at a light bulb all day.



Beachy, April

pred 11 mesiacmi

Our staff need the dark mode too!



Gail Hovanec

pred 11 mesiacmi

Let me add my voice here - not only is dark mode desperately needed, but the ability to increase font size would be nice as well. As others have said, the white space is just too much to deal with. When working long hours and spending most of it looking at the interface, it is really tiring on the eyes.



Drew Mentzer

pred 9 mesiacmi

Dark mode. Please and thank you!



Dustin Hannon

pred 9 mesiacmi

I would love to see a built-in dark mode as well.



Juha Lahti

pred 6 mesiacmi

Official dark mode is pretty much needed nowadays for systems that people use all day.

Older Deskpro was not pure white but more greyish.



kevinfox@bearrivercasino.com

pred 5 mesiacmi

Seriously? I opened this 7 years ago and there's still not a peep from developers about dark mode? Horizon is hideously overbright in its current theme (even worse than our original on-prem version for which I opened this feature request) and if you have to look at this all day, it's eye-gouging. I tried to use Dark Reader, but that add-on actually causes our in-house KB articles to never load and lock up the Helpdesk to the point where we have to restart a tab for Horizon from scratch. This behavior is replicated across every browser I use: Brave, Chrome, Edge, and Firefox. For a site to not have a dark theme available in this day and age is rather telling, especially when DeskPro has been around for as long as it has.



Josh Smaage

pred 5 mesiacmi

I agree Kevin, I made a comment on here 5 years ago as well and still waiting. Like you said, kind of mind-boggling in this day and age to not have it.



kevinfox@bearrivercasino.com

pred 5 mesiacmi

For those interested, Support responded to my last post by opening a ticket on my behalf, and gave me a workaround for Dark Reader. Instead of using Dark Reader in "Dynamic" mode, switch it to "Filter+". Unfortunately, Filter+ is uglier than Dynamic, but it did resolve the issue with Horizon hanging.



Stéphane Marteau

pred 3 mesiacmi

I second this request, as agents on our team have also asked me how they could switch to a dark theme. As already commented, browser add-ons are not a proper answer to this issue.



Gregory Gleinig

pred 2 mesiacmi

This must be very hard to do or a low priority.