



<u>Help Center</u> > <u>Spätná väzba</u> > <u>Feature Request</u> > <u>Customizable Ticket Reference for Departments</u>

Customizable Ticket Reference for Departments Collecting Feedback

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• Forum name: #Feature Request

We have a couple of departments and would like to be able to have unique ticket references for each department e.g. SALES-6773-343 and SUPPORT-38374-343874