



<u>Help Center</u> > <u>Spätná väzba</u> > <u>Feature Request</u> > <u>Allow recently created articles on KB to be</u> <u>marked as \*NEW\*</u>

Allow recently created articles on KB to be marked as \*NEW\* Collecting Feedback

- Chris bridges
- Forum name: #Feature Request

Is it possible to have the KB within deskpro to flag recently created articles as \*NEW\* and then have them become unflagged after a period of time? Or another way perhaps would be to have everything marked as \*NEW\* until it has been read by the user and then it is unflagged. Many thanks Chris