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Adding in a reporting dashboard for quick view Finished

- Zahir
- **Forum name:** #Feature Request

It would be good feature for a user to filter Dashboard by 'Labels' and then create the report in different format such as PDF etc.

Comments (4)

Paul Davies

pred 5 rokmi

Hi Zahir, we have been working on our new reports interface and it is to be released within the next couple of weeks. This will have the ability to view reporting dashboards and improved functionality around scheduled pdf reports. Best, Paul

Jeremy Cunningham

pred 5 rokmi

I too want this!!! What is the status? its been months?

Irene Tortorella

pred 5 rokmi

Hello, we noticed a significant interest in this feature and have taken our customers' suggestions to the next level! Custom dashboards can now be created as part of our new Reports system and individual stat can be filtered using built-in and custom labels. You can find out more on the new Reports interface by visiting this link to the Knowledgebase:

https://support.deskpro.com/en_GB/news/posts/new-reports

If you have any questions do not hesitate to reach out at support@deskpro.com

Best,

Irene

Jeremy Cunningham

pred 5 rokmi

Thanks!