We're changing how we number Deskpro versions and release announcements

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When we release new versions of Deskpro, we usually assign them a number so we can communicate with our customers about each update, release or version accurately. We're going to change the way we number those releases to make things easier for everyone.

How were releases numbered before?

At the moment, we currently number our releases as 'Deskpro 5.15.0', or similar.

The numbers in this name refer to firstly, the version of Deskpro as the number 5. Then the release number of that version as the number 15. And finally, the minor update number as the number 0.

How will releases be numbered now?

Now, we're going to be changing the way we number releases to 'Deskpro 2018.15.0', or similar.

The numbers in this new name refer to firstly, the year of release. Then the release number of that version as the number 15. And finally, the minor update number as the number 0.

Why is this useful?

With the new numbering system, you'll be able to have a better idea of where in the product update lifecycle Deskpro is during any given year.

You'll also have a better idea about where you're at in relation to the latest version of Deskpro if you're running an on-premise deployment of our software.

At the end of the day, it just makes for better housekeeping! If you have any questions, please don't hesitate to get in touch.