

Hobocти > Product > Product (Agent) > We have a new way of communicating our latest product updates

We have a new way of communicating our latest product updates

2022-08-25 - Lara Proud - Comments (0) - Product (Agent)

Our brand new Latest Updates pop up will now alert you to any changes, updates, or new features that we've rolled out since you last logged in to Deskpro!

Navigate through our announcements using the 'Next' button below, which will take you through all the updates we've made in your helpdesk since you last logged in.

Quicker a	access to ti	ickets					
	s, Lists, Searche					ow in the for	m of
accordians. Ye	ou can expand a	nd collap	se them ea	asily. <u>L</u>	earn more.		
\bigcirc	Queues ~			\bigcirc	Tickets		
8	MY INBOX			8	Queues	411 ^	
E	Mine	3		R	MY INBOX	^	
	I'm Following	5			Mine	3	
	My Team's	4			I'm Following	5	
	My Open	2		1.	My Team's	4	
(\$) (1)	INBOX			ŝ	My Open	2	
\$				(\$)	INBOX	~	

We created this feature to help us communicate with our customers better and to ensure you're made aware of all the changes we are making to your interface.

This pop up will reveal everything you need to know about the latest updates to our product that you can start using immediately.