

DeskPRO Build #51 Released

2012-07-12 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #51.

The following is an automatically generated list of changes in this release:

- Fix showing badged chat section icon for assigned chats
- Fix error 777: this.popover is null due to timeout reload on destroyed object
- Fix error 780: el is not defined
- Dont show unregistered users in same click button as registered
- Fix select2 cursor bug
- Fix missing ended by user chat message
- Fix possible incorrect permission resolution, dont show chat if cant use any departments
- Add empty initial select options for product, cat and pri
- Fix always pre-selecting first department on newticket
- Fix feedback missing linebreaks
- Update 'loading interface' font
- Set admin timezone with helpdesk timezone during post-install setup. Also auto-detect agent timezone and set automatically if its not been set before.

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.