DeskPRO Build #5.2.5 Released

2016-12-19 - Lauren Cumming - Comments (0) - Release Announcements

Fixes

- Inability to translate custom chat fields
- Using mass actions tool to change status of tickets was not refreshing counts or removing them from filters/queues
- UI when selecting primary team for an agent was off by one line
- Fixed loading widget over http if you are on an https page
- Manually navigating to https:// will work even if http:// is used in settings
- Chat widget was causing a scrollbar on parent page for some users
- Filter ticket count was not refreshed by using delete API
- Inability to reach admin interface if helpdesk is offline (e.g. disabled via settings, licensing issues)

If you are using DeskPRO Cloud, we will roll out this update to your helpdesk soon.

If you are using DeskPRO On-Premise, you can update your helpdesk to the latest version from your admin interface.