

DeskPRO Build #5.2.1 Released

2016-12-08 - Lauren Cumming - Comments (0) - Release Announcements

Fixes

- Fixed issues with agent interface loading when DeskPRO is installed into a sub-directory
- Fixed issues loading agent interface for some agents if they are not admins
- Issue with copy and pasting images into the ticket reply box

If you are using DeskPRO Cloud, we will roll out this update to your helpdesk soon.

If you are using DeskPRO On-Premise, you can update your helpdesk to the latest version from your admin interface.