DeskPRO Build #442 Released

2016-05-19 - Chris Padfield - Comments (0) - Deskpro Releases

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #442.

The following is an automatically generated list of changes in this release:

- IMPROVEMENT limit agent open tabs on page reload
- IMPROVEMENT additional headers for emailed ticket messages
- IMPROVEMENT "unset" operator for custom fields trigger actions
- FIX KB labels managemenet on Admin
- FIX built in error reporting
- FIX product email action code
- FIX removed Page Request Vriable of Hidden custom field
- FIX elastic search by ref prefix
- FIX create ticket with an agent note via API
- FIX Add Name ID Format option to SAML app to fix potential issues with some providers that might not offer certain options
- FIX several slack app issues
- FIX update min_length in password policy
- FIX long CC list in sticky tip
- FIX exclude org tickets from manager's tickets list
- FIX tickets count in person profile
- FIX multiline headers of incoming emails
- FIX disable Import CSV button on demo
- FIX removal of custom choices
- FIX fix macro that both appends and prepends a snippet
- FIX disable rate limit for api tokens
- FIX API: Find null ticket option values by specifying -1
- FIX UTF-8 symbols in email headers
- FIX emails encoded with quoted-printable were parsed wrong
- FIX translation for ticket linking
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- FIX parsing errors on some DQPL queries
- FIX Publishing articles via mass-actions would set the wrong status
- FIX API chats search by status

- FIX Error caused by grouping on display field
- FIX ticket snippets search
- FIX Reports on snippet usage might not get correct titles depending on use of language

We will begin rolling out this update to the cloud soon. This post will be updated once all cloud sites have been updated.

If you are using DeskPRO download, you can update your installation from the admin interface.