DeskPRO Build #441 Released

2016-03-22 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #441.

The following is an automatically generated list of changes in this release:

- FIX show number of currently used agents on license page
- FIX undefined property error
- FIX do not resize inline attachments
- FIX type in usersource name
- FIX deskpro url scheme
- FIX disable draft snippets shortcodes
- FIX handle offline status by ajax on Agent
- FIX IE11 Edit Department page on Admin
- FIX adding ticket billing charge when both a timelog and a billing are enabled
- FIX "mailto:" links were displayed wrong
- FIX linked chat not being shown on ticket view
- FIX password policy validation
- FIX locked ticket notification and proper timezone on ticket list dates
- FIX cleanup agent chat perms in session
- FIX org criteria of Filters, Triggers and SLAs
- FIX non-destructive perms display
- FIX cogwheel and "ordered by" when browsing People and Organizations in Agent > CRM
- FIX using 3 dots in custom translation phrases
- FIX user facing title of departments on portal
- FIX reply box becomes empty after inserting snippet and updating any ticket property
- FIX Adding an organization to a custom filter from the admin interface
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- FIX Always default agent to "Me"

We will begin rolling out this update to the cloud soon. This post will be updated once all cloud sites have been updated.

If you are using DeskPRO download, you can update your installation from the admin interface.