

DeskPRO Build #36 Released

2012-07-04 - Chris Padfield - Comments (0) - Release Announcements

We are pleased to announce a new release of the DeskPRO helpdesk platform, build #36.

The following is an automatically generated list of changes in this release:

- Handle manuals with rewritten URLs too
- Add handling for redirecting manual links to generated manual pages from dp3
- Make note of non-fatal errors in import log email
- Fix casting of IDs
- Turn markers into empty named a's
- Trim leading breaks from emails
- A few dates not being set on ticket update
- Proper linkify in HTML
- Dont try to edit config file if it doesnt exist
- Fix attachments not being sent for new tickets
- Fix clicking anywhere closing the notification
- Fix mimetype on email attachments
- Add name of person who did the action in the reply notifications
- Fix missing name

If you are using the cloud version of DeskPRO, your account will have already been updated or will be updated within the next 24-48 hours.

If you are using DeskPRO download, you can update your installation from the admin interface.