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The latest enhancement to your customer support toolkit: Deskpro's Al Chatbot. This addition uses Deskpro's Al suite developments to transform how customers interact with your chat.

The AI Chatbot can understand customer questions accurately, search your Help Center for information, and provide clear conversational responses. It's always available to assist users, making customer service more efficient and consistent.

Pass the conversation to an Al bot.		How do I request time off or a vacation day?	
Name*		You	4m ao
Al Bot Response This is for internal use only. Al Data Source* FAQs	·	To request a vacation day, submit a request through our <u>online portal</u> . Once you login into your account and	
Help Center Content Found Customize the bot's response and present choices after it generates an answer. If no actions is taken by the user, the can continue chatting with the bot by default. Message*	user	clicking on the "Time Off" tab. Then complete the request form with the dates you wish to take off. Did that resolve your query?	
Did that resolve your query?	•	Yes, that helped No, get more help Manny - Just now	
Yes, that helped	•	Send a message	
No, get more help	•	Send a message	

Users can also see processing indicators to provide transparency and presence for the conversation. Plus, your Chatbot respects user permissions to ensure it generates responses using information they have permission to access.

This addition to your messenger is configured easily in your Chatflows, to get started check out the <u>AI Chatbot Guide</u>. With Deskpro's AI Chatbot, you can enhance your customer service with smarter, faster, and more efficient support.