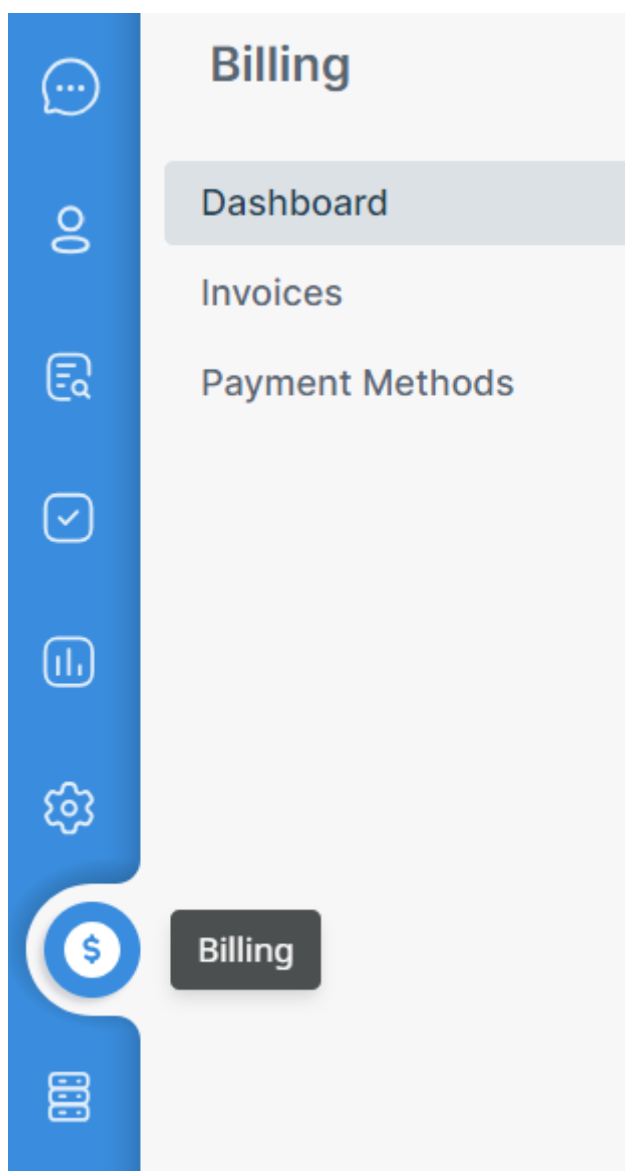


## Managing and extending your Deskpro On-Premise license

Ben Henley - 2023-08-10 - Comments (0) - Payment & Renewals

Go to the **Billing** interface to manage your license to use Deskpro.



Your Deskpro license entitles you to a maximum number of agent accounts for a certain period of time.

On the Billing Dashboard, you will be able to see; your plan, the current number of agents, and when your license expires.

Plan Summary

License Key

OFKF-1280-OYTA-DEVE-LICE-TE10

Update License Key

Current Plan

Team Plan

Agent Seats

10

Payment Frequency

Annual

Expiry Date

Oct 28, 2023

Agent Seats

Number of Agent Seats

-

10

+

Plans

Compare All Plans

Team >

\$29

Professional >

\$59

Enterprise >

\$99

Plan Renewal

Oct 28, 2023 - Oct 28, 2024

Plan

Agent Seats

10

Team Plan

x \$29.00

Annual Payment

x 12

Plan Subtotal

\$3,480.00

Subtotal

\$3,480.00

VAT (20%)

\$696.00

Total (\$USD)

\$4,176.00

Payment

Renewal Payment Method

Bank Transfer

Save Changes

Your license expires on Oct 28, 2023. Invoices will be sent to you starting 45 days in advance of expiry

Pay Next Billing Period

Bank Transfer

Generate Invoice

You will be able to pay in advance just before your plan expires

The billing dashboard is also used to handle any changes to your license such as; upgrading plans, adding agent seats, or purchasing a renewal.