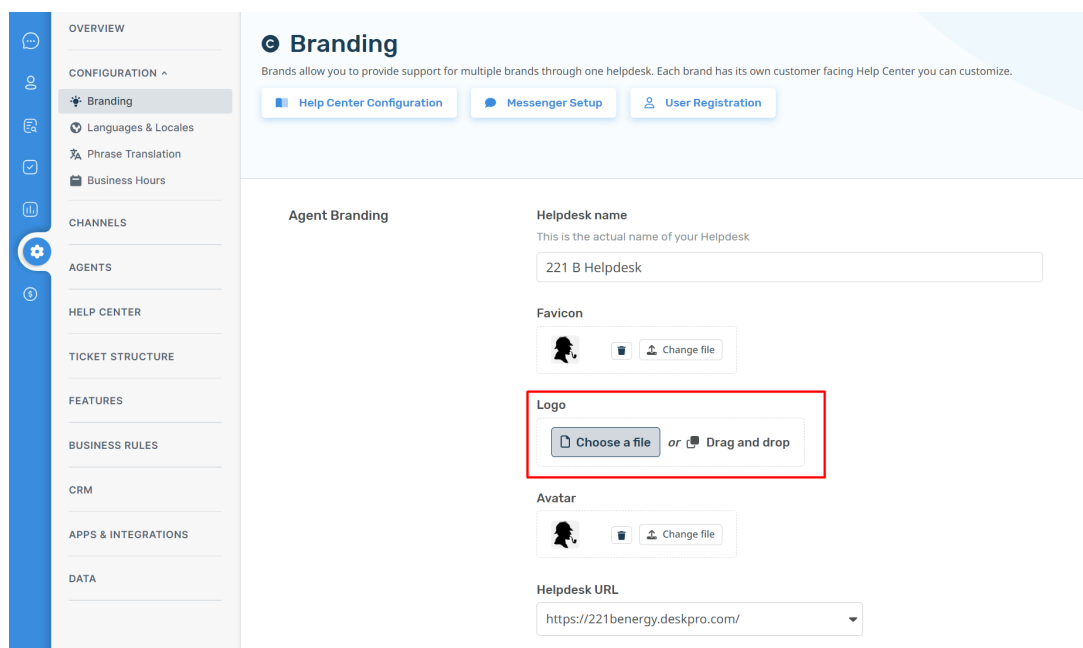


How do I change the logo on the agent login screen?

Alexandra Mead - 2023-08-17 - Comments (0) - Configuration

If you want to update the Logo that's visible on the login screen for your Agents in **Admin > Configuration > Branding**. In the section Agent Branding, you can update the Logo that appears on the login screen under the option **Logo**.



The screenshot shows the Deskpro Admin interface. On the left is a sidebar with a navigation menu. The main content area is titled 'Branding' and contains several sections. The 'Agent Branding' section is active, showing configuration options for the agent login screen. The 'Logo' section is highlighted with a red box, indicating where to update the logo. The 'Logo' section has a 'Choose a file' button and a 'Drag and drop' option. Other sections include 'Helpdesk name', 'Favicon', 'Avatar', and 'Helpdesk URL'.

OVERVIEW

CONFIGURATION ^

- Branding
- Languages & Locales
- Phrase Translation
- Business Hours

CHANNELS

AGENTS

HELP CENTER

TICKET STRUCTURE

FEATURES

BUSINESS RULES

CRM

APPS & INTEGRATIONS

DATA


Branding

Brands allow you to provide support for multiple brands through one helpdesk. Each brand has its own customer facing Help Center you can customize.


[Help Center Configuration](#) [Messenger Setup](#) [User Registration](#)

Agent Branding

Helpdesk name
This is the actual name of your Helpdesk
221 B Helpdesk

Favicon
 [Change file](#)

Logo
[Choose a file](#) or [Drag and drop](#)

Avatar
 [Change file](#)

Helpdesk URL
<https://221benenergy.deskpro.com/>

Hit **Save** to update your company logo.

This Logo will now be visible to your Agents when they log in to the helpdesk:



Email

example@email.com

Password


[Forgot password?](#)

.....



☐ Remember this device

Sign in

 English ▼