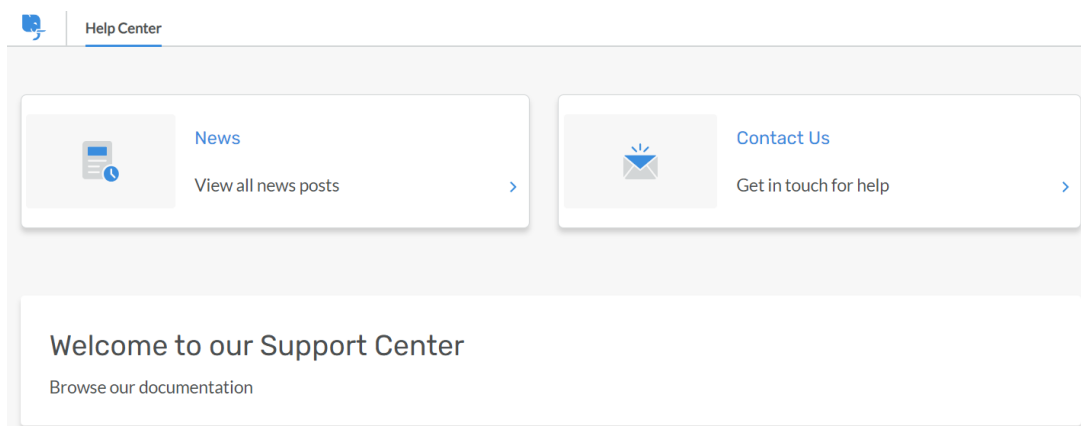


## Change Help Center Welcome Message based on Usergroup

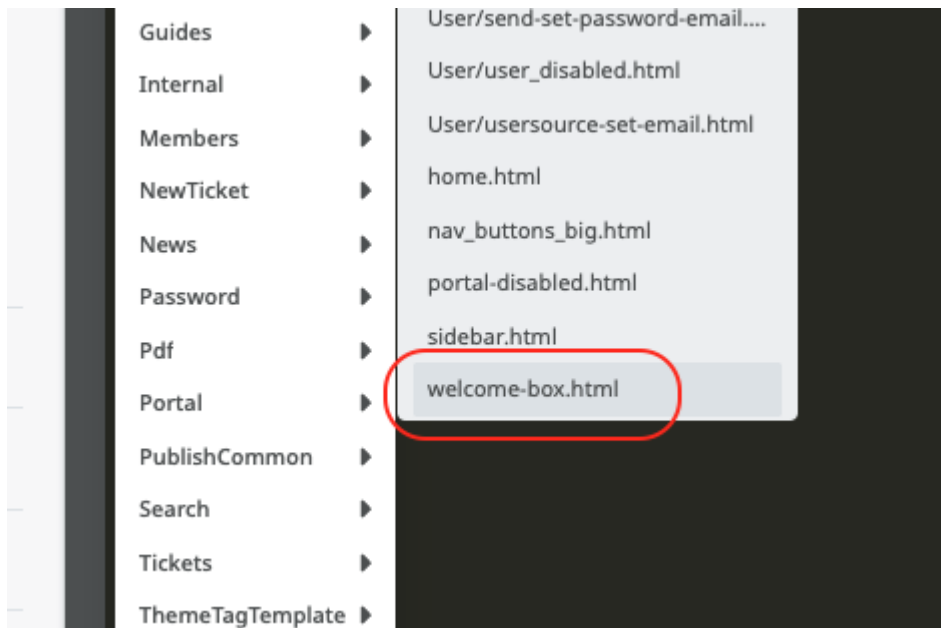
Julien Ducro - 2023-08-29 - Comments (0) - Help Center

If you want to display a different Welcome Message on your Help Center for different Usergroups you can achieve this by editing the **Portal > welcome-box.html** template in the Template Editor to add different versions of a welcome message based on the usergroup of the current user.



To do this:

- Go to **Admin > Help Center > Help Center Design > Open Template Editor**
- Select the **Portal > welcome-box.html** template



- Edit the code appropriately and save.

Here is an example of code you could use within this template:

```
{% if true or theme_option('welcome_box') and
(theme_option('welcome_box').title or
theme_option('welcome_box').message) %}
<div class="dp-po-homepage-welcome-box">
  <div class="dp-po-block">
    {% if app.user.isMemberOfUsergroup(3) %}
    <h1>
      Custom Header content for Usergroup 3
    </h1>
    <p>
      Body content for Usergroup 3
    </p>
    {% elseif app.user.isMemberOfUsergroup(4) %}
    <h1>
      Custom Header content for Usergroup 4
    </h1>
    <p>
      Body content for Usergroup 4
    </p>
    {% else %}
    <h1>
      My Default Title
    </h1>
    <p>
```

```
My Default Content
</p>
{% endif %}
</div>
</div>
{% endif %}
```

In this example, it would display separate custom Welcome Messages to Usergroups 3 and 4 and then will fall back to the default version for any other Users.

You can find the IDs for your Usergroups to input into the template in the Admin interface by navigating to **CRM > Usergroups**.

The IDs will display on the far right-hand side of the table by default:

The screenshot shows the 'Usergroups' admin interface. At the top, there's a header with the title 'Usergroups' and a 'Help' button. Below the header is a descriptive sentence: 'Belonging to a usergroup determines the actions a user can perform and what Help Center content they can see.' The main area contains a table with the following columns: Title, Type, Description, Count, and ID. The ID column is highlighted with a red box. The table lists several usergroups, including '221B Solar Trial', 'Contractors', 'Everyone', 'Internal Users', 'Registered', and 'Support'. The 'Everyone' and 'Registered' groups are marked as 'Built-in'.

Title	Type	Description	Count	ID
221B Solar Trial		Access to solar trial	6	9
Contractors		Contractors	2	11
Everyone	Built-in	Every user including both guests and...	0	1
Internal Users		Internal	7	10
Registered	Built-in	All registered people in the system	0	2
Support		Support	0	17

Содержимое по теме

- [How do I only display the Help Center Welcome Message to User's who are logged in?](#)