



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Ticket field - Select field - To hide an option from user form only](#)

Ticket field - Select field - To hide an option from user form only Report

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- **Forum name:** #Feature Request

Customer wants to disable an option in select field for user form but wants it visible in the agent form.

So that this option can only be used by the agent but not visible to the user.