



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Show the ticket reference on the ticket alongside the ticket ID](#)

Show the ticket reference on the ticket alongside the ticket ID Collecting Feedback

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- **Forum name:** #Feature Request

At the moment it isn't possible to show both the ticket ID and ticket reference on the ticket without using a custom field.

It would be good if you could show both (there's a lot of empty space to the right of the ticket header so this area would be ideal).