



[Help Center](#) > [Предложения](#) > [Feature Request](#) > [Merge ticket trigger criteria](#)

Merge ticket trigger criteria Collecting Feedback

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- **Forum name:** #Feature Request

Currently it isn't possible to trigger actions based on when a ticket is merged.

This would be really helpful as it would give much more control over the criteria that would be applied to the new ticket (SLAs/subject/field properties etc).